

2001 Summary of Performance Measures for Category 2 CONUS NAVFAC Contracting Offices													
Parent Organization	EFA Chesapeake	EFA Midwest	EFA Midwest	EFA Northeast									
Specific Office	Annapolis	Dahlgren	Indian Head	PAX River	Quantico	Crane	Great Lakes	Brunswick	Earle	East PA	Lakehurst	Mechanicsburg	New London
Associates Surveyed	22	14	7	35	12	18	29	3	11	14	9	9	21
Associate Surveys Received	15	4	2	17	4	12	17	3	6	9	5	3	9
Cleints Surveyed	8	17	8	14	18	20	24	16	24	41	18	12	10
Client Surveys Received	3	6	2	0	3	6	4	7	10	5	2	4	4
Raw Data													
Timeliness	0.933	0.633	0.4		0.333	0.867	0.8	0.857	0.56	0.68	0.5	0.85	0.2
Quality	0.8	0.567	0.2		0.333	0.833	0.65	0.8	0.6	0.6	0.3	0.7	0.4
Quality Work Environment	0.84	0.5	0.7	0.765	0.6	0.867	0.671	0.667	0.533	0.778	0.56	0.867	0.733
Leadership/Management	0.84	0.325	0.65	0.6	0.675	0.708	0.688	0.767	0.7	0.733	0.54	0.8	0.744
Professional Workforce	0.636	0.8	0.673	0.764	0.745	0.764	0.691	0.709	0.636	0.527	0.709		0.691
Acquisition Excellence	0.72	0.83	0.76	0.78	0.82	0.88	0.78	0.78	0.74	0.64	0.77		0.8
Efficient Data Collection / Electronic Commerce	0.5	0.7	0.767	0.433	0.433	0.733	0.733	0.667	0.7	0.6	0.5		0.667
Service/Partnership	0.787	0.632	0.695	0.665	0.552	0.758	0.752	0.798	0.65	0.64	0.69	0.773	0.595
Meet Mission Goals	0.758	0.657	0.711	0.718	0.732	0.802	0.766	0.68	0.63	0.712	0.763	0.881	0.674
Normalized Data													
Timeliness	0.917	0.542	0.25		0.167	0.833	0.75	0.821	0.45	0.6	0.375	0.812	0
Quality	0.75	0.458	0		0.167	0.792	0.562	0.75	0.5	0.5	0.125	0.625	0.25
Quality Work Environment	0.733	0.167	0.5	0.608	0.333	0.778	0.451	0.444	0.222	0.63	0.267	0.778	0.556
Leadership/Management	0.765	0.007	0.485	0.412	0.522	0.571	0.542	0.657	0.559	0.608	0.324	0.706	0.624
Professional Workforce	0.619	0.833	0.667	0.786	0.762	0.786	0.69	0.714	0.619	0.476	0.714		0.69
Acquisition Excellence	0.452	0.714	0.548	0.595	0.69	0.833	0.595	0.595	0.5	0.262	0.571		0.643
Efficient Data Collection / Electronic Commerce	0.389	0.722	0.833	0.278	0.278	0.778	0.778	0.667	0.722	0.556	0.389		0.667
Service/Partnership	0.694	0.403	0.522	0.465	0.253	0.639	0.628	0.715	0.438	0.419	0.513	0.668	0.334
Meet Mission Goals	0.692	0.48	0.592	0.609	0.636	0.784	0.709	0.528	0.423	0.596	0.703	0.95	0.515

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EFA Northeast	EFA Northeast	EFA Northeast	EFA Northeast	EFA Northwest	EFA Southeast	EFA Southeast	EFA Southeast	EFA West	EFA West	EFA West				
Newport	Philadelphia	Portsmouth NH	Winter Harbor	Bremerton	Everett	Fallon	Silverdale	Whidbey	Jacksonville	Kings Bay	Mayport	Lemoore	Monterey	San Francisco Bay
20	7	6	6	32	9	12	23	19	49	28	12	14	12	12
13	5	5	6	17	6	10	12	10	31	17	9	7	4	6
10	7	11	7	12	19	15	13	12	7	8	4	6	11	10
3	2	5	3	5	3	5	2	1	1	2	0	2	1	3

Raw Data

0.333	0.5	0.36	1	0.4	0.8	0.96	0.7	1		0.7		0.3	0.4	0.867
0.467	0.4	0.32	0.933	0.2	0.867	0.92	1	1	0.4	0.5		0.2	0.4	0.933
0.708	0.68	0.68	0.867	0.624	0.4	0.88	0.767	0.74	0.639	0.753	0.756	0.457	0.6	0.833
0.585	0.8	0.32	0.883	0.576	0.467	0.79	0.775	0.69	0.523	0.729	0.711	0.714	0.375	0.717
		0.855	0.836	0.636	0.4	0.764	0.764	0.709	0.782	0.564	0.6	0.764	0.782	0.745
		0.86	0.78	0.63	0.53	0.8	0.69	0.88	0.79	0.76	0.58	0.7	0.65	0.66
		0.733	0.6	0.6	0.533	0.6	0.567	0.767	0.733	0.267	0.333	0.3	0.767	0.633
0.636	0.455	0.53	0.928	0.548	0.655	0.885	0.77	0.885	0.426	0.772	0.652	0.566	0.715	0.743
0.78	0.429	0.6	0.772	0.684	0.595	0.874	0.657	0.8	0.64	0.636	0.605	0.607	0.703	0.728

Normalized Data

0.167	0.375	0.2	1	0.25	0.75	0.95	0.625	1		0.625		0.125	0.25	0.833
0.333	0.25	0.15	0.917	0	0.833	0.9	1	1	0.25	0.375			0.25	0.917
0.513	0.467	0.467	0.778	0.373	0	0.8	0.611	0.567	0.398	0.588	0.593	0.095	0.333	0.722
0.389	0.706	0	0.828	0.377	0.216	0.691	0.669	0.544	0.298	0.602	0.575	0.58	0.081	0.583
		0.905	0.881	0.619	0.31	0.786	0.786	0.714	0.81	0.524	0.571	0.786	0.81	0.762
		0.786	0.595	0.238	0	0.643	0.381	0.833	0.619	0.548	0.119	0.405	0.286	0.31
		0.778	0.556	0.556	0.444	0.556	0.5	0.833	0.778	0	0.111	0.056	0.833	0.611
0.412	0.071	0.213	0.959	0.247	0.447	0.878	0.662	0.878	0.018	0.666	0.441	0.281	0.559	0.613
0.738	0	0.36	0.721	0.537	0.349	0.935	0.48	0.78	0.445	0.435	0.371	0.374	0.576	0.629

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LANTDIV	LANTDIV	LANTDIV	LANTDIV	LANTDIV	LANTDIV	LANTDIV	LANTDIV	PACDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV	SOUTHDIV
Camp Lejeune	Cherry Point	Little Creek	NNSY Portsmouth	NSGA Northwest	Oceana	Peninsula	Sewells Point	Pearl Harbor	Albany	Athens	Atlanta	Beaufort	Charleston	Fort Worth	Gulfport	
67	25	14	53	4	24	17	60	153	10	2	4	25	35	17	37	
52	19	6	26	2	15	15	37	87	6	1	4	21	20	16	21	
22	17	24	7	7	9	14	19	31	10	6	9	18	12	23	14	
13	8	6	3	3	1	3	6	10	5	2	3	5	6	8	5	
Raw Data																
0.785	0.725	0.667	0.6	0.6	0.6	0.8	0.8	0.64	1	1	0.6	0.68	0.533	0.425	0.6	
0.785	0.45	0.667	0.333	0.667	0.6	0.733	0.567	0.52	0.88	1	0.533	0.52	0.6	0.45	0.48	
0.812	0.821	0.667	0.631	0.9	0.8	0.84	0.751	0.816	0.767	1	0.85	0.686	0.71	0.638	0.629	
0.835	0.853	0.683	0.669	1	0.76	0.807	0.695	0.761	0.667	1	0.725	0.571	0.685	0.538	0.686	
0.582	0.745	0.873	0.164		0.727		0.655	0.709	0.673	0.745	0.927	0.909	0.764	0.673	0.745	
0.86	0.95	0.81	0.53		0.7		0.74	0.8	0.8	0.81	0.84	0.83	0.92	0.67	0.83	
0.733	0.867	0.867	0.433		0.567		0.7	0.6	0.467	0.7	0.7	0.6	0.667	0.3	0.667	
0.804	0.825	0.715	0.664	0.818	0.81	0.788	0.739	0.703	0.835	0.95	0.762	0.642	0.767	0.561	0.788	
0.786	0.86	0.795	0.594	0.905	0.677	0.781	0.751	0.721	0.811	0.811	0.699	0.738	0.823	0.547	0.696	
Normalized Data																
0.731	0.656	0.583	0.5	0.5	0.5	0.75	0.75	0.55	1	1	0.5	0.6	0.417	0.281	0.5	
0.731	0.312	0.583	0.167	0.583	0.5	0.667	0.458	0.4	0.85	1	0.417	0.4	0.5	0.312	0.35	
0.686	0.702	0.444	0.385	0.833	0.667	0.733	0.586	0.693	0.611	1	0.75	0.476	0.517	0.396	0.381	
0.757	0.783	0.534	0.514	1	0.647	0.716	0.551	0.648	0.51	1	0.596	0.37	0.537	0.32	0.538	
0.548	0.762	0.929	0		0.738		0.643	0.714	0.667	0.762	1	0.976	0.786	0.667	0.762	
0.786	1	0.667	0		0.405		0.5	0.643	0.643	0.667	0.738	0.714	0.929	0.333	0.714	
0.778	1	1	0.278		0.5		0.722	0.556	0.333	0.722	0.722	0.556	0.667	0.056	0.667	
0.727	0.766	0.559	0.464	0.753	0.738	0.696	0.604	0.537	0.784	1	0.647	0.423	0.656	0.27	0.696	
0.752	0.906	0.769	0.347	1	0.522	0.74	0.676	0.614	0.802	0.802	0.568	0.651	0.828	0.249	0.562	

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SOUTH DIV	SOUTH DIV	SOUTH DIV	SOUTH DIV	SOUTH DIV	SOUTH DIV	SOUTH DIV	SOUTHWEST DIV	SOUTHWEST DIV	SOUTHWEST DIV	SOUTHWEST DIV	SOUTHWEST DIV	SOUTHWEST DIV	SOUTHWEST DIV	SOUTHWEST DIV
Key West	Memphis	Meridian	New Orleans	Panama City	Pensacola	South Texas	Barstow	Camp Pendleton	China Lake	Coronado	EI Centro	Los Angeles	Miramar	
25	15	7	15	12	25	25	16	64	31	22	14	15	23	
15	12	5	11	6	20	20	11	41	13	12	7	10	12	
10	12	10	11	16	6	7	9	11	22	5	8	27	6	
1	6	4	6	5	1	4	4	5	10	3	5	8	2	
Raw Data														
0.2	0.767	0.95	0.6	0.68	0.2	0.85	0.7	0.52	0.42	0.267	0.76	0.625	0.7	
0.2	0.6	0.95	0.8	0.6	0.6	0.3	0.7	0.64	0.44	0.333	0.56	0.525	0.6	
0.613	0.75	0.8	0.727	0.6	0.88	0.7	0.764	0.79	0.769	0.883	0.943	0.8	0.833	
0.653	0.725	0.8	0.645	0.717	0.87	0.625	0.645	0.8	0.7	0.817	0.9	0.8	0.7	
0.673	0.782	0.764	0.709	0.727	0.636	0.818	0.873	0.436	0.691	0.709	0.691	0.855	0.836	
0.67	0.85	0.78	0.73	0.79	0.63	0.88	0.88	0.8	0.77	0.77	0.84	0.87	0.74	
0.467	0.4	0.567	0.633	0.667	0.6	0.833	0.8	0.667	0.667	0.667	0.733	0.767	0.5	
0.417	0.726	0.84	0.711	0.665	0.635	0.712	0.752	0.811	0.552	0.596	0.816	0.769	0.662	
0.6	0.768	0.755	0.707	0.728	0.792	0.766	0.832	0.763	0.638	0.684	0.741	0.766	0.796	
Normalized Data														
0	0.708	0.938	0.5	0.6	0	0.812	0.625	0.4	0.275	0.083	0.7	0.531	0.625	
0	0.5	0.938	0.75	0.5	0.5	0.125	0.625	0.55	0.3	0.167	0.45	0.406	0.5	
0.356	0.583	0.667	0.545	0.333	0.8	0.5	0.606	0.65	0.615	0.806	0.905	0.667	0.722	
0.49	0.596	0.706	0.479	0.583	0.809	0.449	0.479	0.706	0.559	0.73	0.853	0.706	0.559	
0.667	0.81	0.786	0.714	0.738	0.619	0.857	0.929	0.357	0.69	0.714	0.69	0.905	0.881	
0.333	0.762	0.595	0.476	0.619	0.238	0.833	0.833	0.643	0.571	0.571	0.738	0.81	0.5	
0.333	0.222	0.5	0.611	0.667	0.556	0.944	0.889	0.667	0.667	0.667	0.778	0.833	0.389	
0	0.58	0.794	0.552	0.466	0.409	0.555	0.628	0.739	0.253	0.336	0.748	0.66	0.461	
0.36	0.712	0.686	0.586	0.629	0.763	0.708	0.846	0.702	0.439	0.537	0.657	0.708	0.771	

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SOUTHWESTDI V	SOUTHWESTDI V	SOUTHWESTDI V	SOUTHWESTDI V	SOUTHWESTDI V
Pt Loma	San Diego	Twentynine Palms	Ventura County	Yuma
33	19	17	39	9
11	16	9	13	3
1	1	12	25	5
0	0	6	6	1

Raw Data				Benchmark	Nadir	Range	Average	
		0.767	0.5	1	0.2	0.8	0.64	
		0.767	0.4	1	0.2	0.8	0.588	
0.764	0.725	0.84	0.677	0.8	1	0.4	0.6	0.737
0.873	0.669	0.83	0.692	0.8	1	0.32	0.68	0.708
0.855	0.655	0.836		0.691	0.927	0.164	0.764	0.714
0.84	0.87	0.88		0.69	0.95	0.53	0.42	0.772
0.733	0.667	0.8		0.467	0.867	0.267	0.6	0.62
0.855	0.862	0.855	0.552	0.52	0.95	0.417	0.533	0.708
0.812	0.829	0.779	0.744	0.607	0.905	0.429	0.476	0.725

Normalized Data				Benchmark	Nadir	Range	Average	
		0.708	0.375	1	0	1	0.55	
		0.708	0.25	1	0	1	0.485	
0.606	0.542	0.733	0.462	0.667	1	0	1	0.562
0.813	0.513	0.75	0.548	0.706	1	0	1	0.571
0.905	0.643	0.881		0.69	1	0	1	0.72
0.738	0.81	0.833		0.381	1	0	1	0.575
0.778	0.667	0.889		0.333	1	0	1	0.59
0.821	0.836	0.822	0.255	0.194	1	0	1	0.547
0.805	0.842	0.736	0.662	0.375	1	0	1	0.623